Legal Aid Brief



Legal Services Society

April 2015

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LSS Online launch

If you've tried to access Lawyer e-services lately, you'll know it's been shut down while we prepare to launch the new LSS Online portal for lawyers on **April 27**, **2015**. Only Criminal Case Management lawyers can use Lawyer e-services until then.

We thank you for your patience while we transition to the new system.

In the meantime, you can prepare for using LSS Online with these <u>training videos and user guide</u>. You can even get Continuing Professional Development credits with the Law Society of BC for doing the training!

Staged access to LSS Online

If you're planning to access LSS Online on April 27, we'd appreciate if you could log in to the system at the times set out below. This will allow us to monitor the new system and respond to your questions in a timely way.

First letter of your surname	April 27 log-in times
A – E	8:00 am
F-L	10:00 am
M – R	12:00 pm
S – Z	2:00 pm

LSS Tariffs changes and Notice to Counsel

The launch of LSS Online is not the only thing happening on April 27. We'll also be posting the updated LSS Tariffs and Notice to Counsel.

Look in the Resources tab in the portal for the following tariff changes:

- A new simplified Appeals Tariff (see August 2014 LAB)
- · Minor terminology changes
- A new requirement to attach timesheets when you bill on any family, CFCSA, immigration, or appeal contracts

Lawyer Services Department is here to support you if you need us.

Call: 604-601-6155 or 1-888-401-6206 (no charge)

Email: <u>lawyer.support@lss.bc.ca</u>

Goodbye LAB

With this issue, we say goodbye to the LAB! From now on, look for the "What's new" news feed in LSS Online to find out everything you need to know about doing legal aid work.







